



SAFESTEP PRODUCT WARRANTY

TERMS AND CONDITIONS

Warranty: SafeStep stands behind the quality of products 100% in terms of workmanship, materials and fit. Substandard, or defective, shoes and other products may be returned as all warranties, expressed or implied under applicable state law will be honored. This warranty does not apply to adjustments incidental to the wearing of an item, adjustments required due to physical changes of the wearer, deliberate misuse of an item, or an item that has been altered. If any defect, damage or misshipment is noted or to return for any reason, please request a return authorization from our Customer Service Department (866-712-STEP).

Terms: For your convenience, SafeStep accepts MasterCard, VISA and American Express. Shipment made at prevailing price at time of order. All prices in US \$. Prices, availability and specifications subject to change. Visit www.SafeStep.net for the most current pricing. SafeStep reserves the right to substitute similar products to those shown in catalogs at any time. All payments are due 30 days after the order is fulfilled. A service charge of 1.5% per month will be applied for balances over 60 days. It is the customer's responsibility to ensure accurate credit card information is available to SafeStep, if applicable.

Tax: Purchases are for professional wholesale of new products to be resold in the normal course of business. The purchaser is responsible for determining the state tax laws and collecting state sales tax, if applicable.

Shipping and Handling: We ship FedEx ground. Charges are prepaid and added to invoice. Shipping calculation is based on weight and origin/destination combinations. Items may not be shipped to P.O. boxes and APO/FPO addresses. Deliveries outside the continental United States may take longer and subject to additional surcharge. Call 866-712-STEP for other delivery options. For a complete version of the Terms and Conditions visit www.SafeStep.net