

## PRICE LIST 2021

Prices for Orthotics include Additions and Modifications & Shipping Charges

\*Exceptions as marked below

Custom Functional Orthotics	
EasyFit	<b>\$102.00</b>
Fashion	<b>\$102.00</b>
Fashion Ultra-Slim	<b>\$102.00</b>
Performance	<b>\$102.00</b>
Sport Allround	<b>\$102.00</b>
Gait Plate	<b>\$102.00</b>

  

Custom Composite Orthotics	
Performance Ultra	<b>\$117.00</b>
Sport Ultra	<b>\$117.00</b>

Custom Accommodative Orthotics	
Diab-a-Soft	<b>\$102.00</b>
Sport Soft Support	<b>\$102.00</b>
Econo-Flex	<b>\$79.00</b>
Soft EVA Support	<b>\$79.00</b>
Firm EVA Support	<b>\$79.00</b>

Rush Orders.....**\$25**  
 A rush order will be processed and shipped out on the 4th day of production.  
 Please note shipping times vary based on location.

Orthotic Repair Fee .....**\$30**  
 (See warranty policy on back)

Non-PedAlign Orthotic Repair.....**\$50**

## Additions & Modifications

Orthotic Covers	
Black Vinyl	<b>N/C</b>
Gray Vinyl	<b>N/C</b>
1/16" Black Spenco	<b>N/C</b>
1/8" Black Spenco	<b>N/C</b>
1/8" Pink P-Cell	<b>N/C</b>
1/8" Pink P-Cell + 1/16" EVA	<b>N/C</b>
1/8" Blue ETC	<b>N/C</b>
3/16" Blue ETC	<b>N/C</b>
1/8" Black Starsuede	<b>N/C</b>
1/8" Green Spenco	<b>N/C</b>

Shell Modifications	
Deep Heel Seat	<b>N/C</b>
Device Width	<b>N/C</b>
Medial Arch Fill	<b>N/C</b>
Semi-deep Heel Seat	<b>N/C</b>
Shell Thickness	<b>N/C</b>
1st ray cut	<b>N/C</b>
Lateral Flange	<b>N/C</b>
Medial Heel Skive	<b>N/C</b>
Plantar Fascial Groove	<b>\$5.00/Foot</b>
Rigid Morton Ext In Shell	<b>\$5.00/Foot</b>

Postings	
RF Valgus Int	<b>N/C</b>
RF Varus Int	<b>N/C</b>
Heel Lift	<b>N/C</b>
RF Varus Ext	<b>N/C</b>
Rearfoot/Forefoot Posting	<b>N/C</b>
FF Valgus	<b>N/C</b>
FF Varus	<b>N/C</b>
RF Valgus Ext	<b>N/C</b>
Kinetic Wedge	<b>\$10.00/Pair</b>

Padding & Accommodations	
Dancer's Pad (reverse morton's extension)	<b>N/C</b>
Toe Crests	<b>N/C</b>
Heel Cushions	<b>N/C</b>
Heel Spur Pad	<b>N/C</b>
LA (longitudinal arch) Pad	<b>N/C</b>
Met. Bar, (1-5)	<b>N/C</b>
Met. Head Cutout, 1 - 5	<b>N/C</b>
Met. Pad, high (3/16")	<b>N/C</b>
Morton's Extension (reverse dancer pad - semi-rigid)	<b>N/C</b>
Neuroma Pad	<b>N/C</b>
EVA Arch Fill	<b>\$10.00/Pair</b>

PlanAhead Enrollment*	
Added to RX form	<b>\$49.00</b>
Enrollment by Patient after Prescription Fill	<b>\$89.00</b>

\*The PlanAhead Program is a protection plan for new devices. Enrollment into this program entitles your patient to 1 replacement pair of orthotics at no additional cost to your facility within two years of enrollment.

## WARRANTY ON ORTHOTIC DEVICES

### Orthotic Shell

- Lifetime warranty against breakage/cracking of plastic and composite shells.
- EVA orthotics are warranted against breakdown for a period of 6 months.

### Topcover and Materials

- 6 month warranty on delamination, tearing and abnormal breakdown of the original topcover, additions, and modifications.
- \$30 charge will apply for the replacement of any broken-down materials after the 6 month warranty period.

\*\*\* Material replacement fee schedule does not apply to EVA devices. \*\*\*

### Adjustments

- Free adjustment service on original order specification for 90 days.
- **Please note that a \$30 charge will apply for any new additions and modifications to original order.**
- \$30 charge will apply after 90 days of the original order date on all repairs.

\*\*\*Adjustments are not always possible for EVA devices. \*\*\*

## CUSTOM ORTHOTIC RETURN/EXCHANGE POLICY

In the event that your patient is not completely satisfied with the fit, comfort or quality of their orthotic device, we will work with you to make adjustments and modifications until your patient feels better with improved foot function. Detailed below are the terms and conditions of PedAlign's Refund & Exchange Policy Agreement as it pertains to Custom Orthotics.

**Term 1:** The custom orthotic credit policy is valid for 90 days from the date of manufacturing:

- a) At least one set of adjustments must have been made to the custom orthotic device prior to any credit requests.
- b) All credit requests must be made in writing, indicating the specific reason for credit with the custom orthotics returned. Any charges for additions or modifications that might have been made to the custom orthotics prior to the credit request, including shipping charges, will not be reimbursed.

**Term 2:** There are special circumstances which are beyond the control of PedAlign and **DO NOT** qualify for a refund. Situations below will **NOT** be eligible for credit:

- a) Patient is refused coverage by their insurance provider.
- b) Unclaimed or un-dispensed custom orthotics.
- c) Patient no longer requires the custom orthotics.

**All PedAlign Partners are encouraged to collect a deposit from your patients to cover the laboratory costs associated with the manufacturing of the custom orthotic devices.**

## SHIPPING

### Inbound Shipping to the Laboratory

- Customers are responsible for all inbound shipping to our laboratory. In order to receive the product in a timely manner, we recommend that you use a courier service such as FedEx. Pedalign will not be held responsible for inbound items that are lost in transit to our lab. We advise you to use a service that will track the package being shipped.

### Outbound Shipping from the Laboratory:

- Complimentary outbound shipping is provided for orthotics. Standard turnaround time is 5 business days of production in the laboratory and shipped out on the 6th business day.

## BILLING PROCEDURES

For all billing or accounts receivables related inquiries:

- Please email to [accounting@ohi.net](mailto:accounting@ohi.net)
- Call Toll Free: 1-888-506-8538

**A new-customer credit application must be received and approved before open billing can be established.**

- An invoice will be sent with each customer's order followed by an itemized monthly statement sent via email.
- Accepted credit cards include VISA, Mastercard, Discover, and American Express.
- Electronic payments (e.g., ACH, EFT, etc) through online banking are also accepted for PedAlign customers.
- Payments made by check can be mailed to:

PedAlign Holdings  
BIN 88135  
Milwaukee, WI  
53288

## ACCOUNT OVERDUE PAYMENTS

- 30 days past due will receive a notice that the account is overdue and future orders may go on hold.
- 60 days past due will receive a phone call and may be sent to a collection agency.
- Accounts with past-due balances will be placed on hold until the past due balance is paid.